

**PROCEDURES FOR SHAREHOLDER AND
INTERESTED PARTY COMMUNICATION WITH DIRECTORS**

1. Shareholders and interested parties may communicate with the chairs of any Board committee or to the outside directors as a group at the following address:

Corporate Secretary's Office
Air Products and Chemicals, Inc.
7201 Hamilton Boulevard
Allentown, PA 18195-1501

Communications must be in writing.

2. All communications must be accompanied by the following information:
 - The address, telephone number, and e-mail address, if any, of the person submitting the communication;
 - If the person submitting the communication is a shareholder, a statement of the number of shares of the Company that the person holds; and
 - If the person submitting the communication is not a shareholder and is submitting the communication to the nonmanagement directors as an interested party, the nature of the person's interest in the Company.
3. Upon receipt, each non-mass mailed communication shall be entered into an intake record maintained for this purpose, including the name of the person submitting the communication, the date of receipt of the communication, and the information described in 2 above.
4. The Corporate Secretary's Office is authorized to review each communication to determine whether the communication satisfies the procedural requirements described above; and whether the substance of the communication is of a type that is appropriate for delivery to the directors under the criteria set forth below.
5. The following types of communications are not appropriate for delivery to directors under these procedures:
 - Communications regarding individual grievances or other interests that are personal to the party submitting the communication and could not reasonably be construed to be of concern to shareholders or other constituencies of the Company (such as employees, members of the

communities in which the Company operates its businesses, customers, and suppliers) generally;

- Communications that advocate the Company's engaging in illegal activities;
- Communications that contain offensive, scurrilous, or abusive content; and
- Communications that have no rational relevance to the business or operations of the Company. (Issues of social concern arising by reason of the business and operations of the Company are not intended to be excluded under this criterion).
- Junk mail, mass mailings, sales, or other solicitations.

Examples of communications inappropriate for forwarding include:

- o Product complaints
- o Product inquiries
- o New product suggestions
- o Resumes and other forms of job inquiries
- o Surveys
- o Business solicitations or advertisements.

6. If the Corporate Secretary's Office determines that the substance of the communication is not of a type that is appropriate for delivery to the directors under these procedures, the Corporate Secretary's Office will determine if there exists a standing body or department of the Company which is authorized to deal with communications of this type and, if so, shall forward the communication to that body or department.

If a communication is inappropriate for delivery to the directors under these procedures, that communication will nonetheless be made available to any director to whom it was directed and who wishes to review it. Such material will be maintained for 90 days following receipt, after which it will be destroyed.

7. If the Corporate Secretary's Office determines a communication is appropriate, the Office is authorized to determine if the communication is addressed to a specific director, related to the responsibilities of a specific Board committee chair, or if the issue should be addressed to the nonmanagement directors as a group, in which case the Chairman of the Corporate Governance and Nominating Committee shall review the communication on behalf of the group. The Corporate Secretary's Office will either forward the correspondence to the appropriate director or contact the appropriate director or directors to discuss

the communication. The Corporate Secretary's Office may summarize lengthy or duplicative communications.

Communications describing concerns about the Company's conduct, or about accounting, internal controls or auditing matters will be immediately forwarded unedited to the chairs of the Corporate Governance and Nominating Committee or Audit Committee, respectively. All reported concerns may be simultaneously reviewed by the Company's Governance Counsel, General Counsel, and/or Director of Internal Audit.

This policy does not apply to shareholder proposals for inclusion in the Company's proxy statement.