

# °KeepCOLD® filling and maintenance services for MRI equipment



## Cost-effective °KeepCOLD Services

- Reliable global helium supply
- Unsurpassed service, 24 hours a day, 7 days a week
- Expert filling with the highest transfer efficiency in the industry
- Complete cryo-shielding maintenance:
  - Cold-head maintenance and repair, including routine cold-head replacement, line changes and oil adsorber change-outs
  - Compressor maintenance and repair, including gaseous helium charging and routine compressor replacement
  - Routine vacuum integrity checks and repair
  - Cryogen meter calibration and repair
  - Ice block removal
  - Magnet cooldowns

Air Products is recognized as a leading global supplier of helium offering customers the supply security and reliability they require.

Our MRI expertise is unparalleled among cryogen service providers. We employ a full-time global team of highly-skilled technicians. Their dedication is one reason we maintain long-lasting relationships with the top international manufacturers of MRI equipment. And when it comes to keeping your magnet running, our track record speaks for itself. We perform thousands of fills annually and maintain the magnets with better than 99% uptime. No other supplier comes close.

## Services you want and cost-effectiveness you need

Unlike most suppliers of cryogenics and related services, Air Products offers °KeepCOLD® filling and maintenance services. If you choose Air Products for your cryogen supply, you may select filling services alone or a complete cold-side service package that includes cryo-shielding maintenance. With our full service option, we will help you keep your equipment well maintained and highly efficient to maximize uptime. Your staff will have more time to focus on patients and other related activities. Because we price °KeepCOLD Services on a per service basis — and not bundled into an annual fee — you pay only for what you need and get.

## Our people make our °KeepCOLD Services special

Service is really about trust. You know that. You provide a service too. When you need something — anything — especially in an emergency, you need someone you can count on who is expertly qualified to help you.

Air Products °KeepCOLD Services technicians are certified according to ISO-9001 standards — the toughest specifications in the service industry. Each one of our full-time field technicians must complete months of rigorous training and certification on each type of manufacturer's MRI equipment and achieve re-certification every year. Before we assign them to their own site responsibilities, they must also demonstrate compliance with Good Manufacturing Practices guidelines during actual fill situations.

Our technicians often schedule filling and maintenance after hours to avoid disruption and downtime and to maximize available scan time for your patients. They respond to emergency calls around the clock. They've earned global recognition for consistently going the extra distance, even when that means servicing an MRI mobile unit at a remote highway rest stop. Our technicians are focused on the safe, optimal performance of your magnet and conduct an extensive check with every fill.

## We train the best people and give them the best equipment

Our technicians aren't all that make °KeepCOLD Services special. We also use our own uniquely designed filling equipment — technology you won't find anywhere else. Our vacuum-jacketed (VJ) helium transfer lines and stingers yield the highest transfer efficiency in the industry. That means less precious cryogen loss from the dewar to your magnet: a benefit that can save you time and money.

### Why customers chose °KeepCOLD Services

- Reliable, unmatched global helium supply
- ISO-9001 certified technicians
- Your choice of comprehensive cold-side service options
- The best performance record in the business
- The industry's highest helium transfer efficiency
- Around-the-clock monitoring and support
- Expert product forecasting



If you're responsible for keeping a busy imaging operation running optimally — and cost-effectively — without undue disruption, downtime or risk to your staff, your patients or your MRI equipment, contact Air Products today. And let us be the security behind your supply.

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